



## SOCIAL MEDIA GUIDELINES

Navigate Global Payments Pty Limited ACN 615 699 888, AFSL 502711 and other companies that are affiliates of Navigate Global Payments Pty Limited (collectively known as 'Navigate') objectives towards social media is to provides customer support and a source where you can learn more about Navigate, as well as hear about the latest news and receive important service updates.

1. Navigate welcomes all enquiries, questions and commentary, which includes constructive feedback. However, Navigate does not take decisions on moderating posts lightly. Navigate expects that persons posting any material and/or commentary is both relevant and respectful to the wider community.
2. Navigate will take your comments, compliments and concerns seriously. Some content submitted to our social media pages are recorded to ensure that the best service and product is provided to you, as well as Navigate's compliance obligations are met.
3. Navigate reserves the right to remove any posts that do not adhere to the guidelines and block anyone who violates them repeatedly.
4. Navigate does not stand for posts that are:
  - False, misleading, or deceptive or we reasonably believe to be likely to be false, misleading, or deceptive
  - Abusive
  - Offensive
  - Defamatory towards an individual
  - Hateful in language
  - Unlawful
  - Trolling or deliberate disruption of discussion
  - Spam
  - Solicitation
  - Uploads or attached files that contain viruses, corrupted files or any other similar software or programs that may damage the operation of a computer or communications device
  - Link baiting (embedding a link in your post to draw traffic to another site)
5. The privacy and safety of Navigate staff is important. Navigate reserves the right to remove material and/or commentary from persons that provide enough information publicly identify and defame staff member(s).
6. By using or accessing this page, you also agree to comply with the relevant platform's terms and conditions.



7. These guidelines are available here:
  - [Facebook](#)
  - [Instagram](#)
  - [Twitter](#)
  - [LinkedIn](#)
  - [Youtube - Part 1](#)
  - [Youtube - Part 2](#)
  
8. In addition to these rights that you grant to a social media platform, you also grant Navigate the right to use all posted content in any manner or media without any legal or monetary obligation to the author.